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Fax: 512.343.0119

#### **REDACTED - FOR PUBLIC INSPECTION**

#### **VIA ECFS**

June 27, 2014

Ms. Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, S.W. Washington, D.C. 20554

RE: <u>REQUEST FOR CONFIDENTIAL TREATMENT</u> – Connect America Fund, WC Docket No. 10-90; Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42

Request that Information Submitted to the Commission be Withheld from Public Inspection Pursuant to 47 C.F.R. §0.459 and 5 U.S.C. §552(b)(4): Five-Year Service Quality Improvement Plan and Service Outage reporting included in FCC Form 481

Confidential Financial Information – Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Before the Federal Communications Commission

#### Dear Ms. Dortch:

In accordance with the annual reporting requirements of 47 C.F.R. §§54.313 and 54.422, McLoud Telephone Company (the Company), Study Area Code 432006, is submitting a completed FCC Form 481 to the Commission via its Electronic Comment Filing System (ECFS) in WC Docket Nos. 10-90 and 11-42. The Company, by its authorized representative, hereby requests confidential treatment of three attachments to its FCC Form 481: (1) the five-year service quality improvement plan, (2) the financial annual report and (3) Service Outage Reporting (Voice), all of which were redacted in the ECFS submission. The request for confidential treatment of the five-year plan and the outage reporting is being made pursuant to Section 0.459 of the Commission's rules and Exemption 4 of the Freedom of Information Act (FOIA). The request for confidential treatment of the financial annual report is being made pursuant to the FCC's November 16, 2012 *Protective Order* in WC Docket No. 10-90 *et al.* These attachments contain competitively sensitive data that McLoud Telephone Company maintains as confidential and does not normally make available to the public. Release of this information would have a substantial negative impact on the Company.





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Five-Year Service Quality Improvement Plan and Service Outage Reporting (Voice)

Pursuant to Section 0.459 of the Commission's rules and Exemption 4 of FOIA, McLoud Telephone Company requests that the text and data extracted from its five-year service quality improvement plan and the Service Outage Reporting (Voice) be withheld from public inspection because it contains competitively sensitive commercial and financial information that the Company keeps confidential. Public availability of this information would have a substantial negative impact on the Company.

In accordance with Section 0.459 of the Commission's rules, the following information is provided in support of this request:

(1) Identification of the specific information for which confidential treatment is sought:

Attachment to Line 112 of FCC Form 481 – Five-Year Service Quality Improvement Plan. Specifically, confidential treatment is sought for all information in the five-year plan related to the Company's access line counts, existing broadband capabilities, and its network investment plans through 2019 that will improve service quality for its customers.

Attachment to Line 200 of FCC Form 481 – Service Outage Reporting (Voice). Confidential treatment is sought for all information pertaining to network outages in the Service Outage Report specifically related to the Company's access line counts.

(2) Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission:

The information was submitted in WC Docket Nos. 10-90 and 11-42 as an attachment to FCC Form 481- the Carrier Annual Reporting Data Collection Form. Section 100 of FCC Form 481 requires incumbent local exchange carriers receiving high cost support to attach a five-year service quality improvement plan, pursuant to 47 C.F.R. §§54.202(a)(1)(ii) and 54.313(a)(1). Section 200 requires eligible telecommunications carriers to report outage information of at least 30 minutes in duration for each service area pursuant to 47 C.F.R. §54.313(a)(2).

(3) Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged:

The five-year service quality improvement plan contains granular information on the Company's access line counts and existing broadband capabilities as well as detailed plans for financial investments in its network through 2019 to improve service to subscribers. The service outage information contains access line information which could cause harm to the competitive position of the Company. Required information in both instances contain closely guarded, privileged information that the Company does not make publicly available.

(4) Explanation of the degree to which the information concerns a service that is subject to competition:

Broadband service and voice service are both subject to increasing competition in the areas served by rural, rate-of-return incumbent local exchange carriers (RLECs). Virtually all RLECs face competition from one or more wireless providers that have voice and data plans. Most RLECs also face competition from at least one other wireline voice and broadband provider such as a larger cable company, who will typically seek to "cherry pick" the lower cost portions of the study area. In addition, all RLECs face competition throughout their territories from satellite providers.



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- (5) Explanation of how disclosure of the information could result in substantial competitive harm:
  - Disclosure of the information contained in the five-year plan and the outage reporting would provide competitors with detailed, granular information regarding the Company's access line count, its existing broadband capabilities, and its strategic plans for network investments. This would give competitors invaluable confidential information with which to develop their own strategies for investing in the service area, thereby bringing substantial competitive harm to the Company.
- (6) Identification of any measures taken by the submitting party to prevent unauthorized disclosure:
  - The Company has continually treated the extracted information in its five-year plan and access line counts provided in the service outage reporting as confidential and carefully controls the information to protect it from competitors. Access to the information is limited to employees that require it and to non-employees with confidentiality obligations such as lenders, consultants, auditors, and attorneys. In addition, when such information is required to be submitted to a state regulatory authority it has been filed as confidential information, not available to the public.
- (7) Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties:
  - The redacted information in the five-year plan and service outage reporting is not available to the public, and third party access is limited as described in (6) above.
- (8) Justification of the period during which the submitting party asserts that material should not be available for public disclosure:
  - The Company requests that the extracted information be withheld from public inspection indefinitely. Although the information reflects the Company's service improvement plans for a five year period, it would provide a very useful baseline for competitors for several years beyond that period. The Company also requests that the service outage information be withheld from public inspection because of the ongoing competitive harm it may cause.
- (9) Any other information that the party seeking confidential information treatment believes may be useful in assessing whether its request for confidentiality should be granted:
  - Exemption 4 of FOIA shields from public disclosure commercial or financial information obtained from a person that is privileged or confidential. Based on the responses provided above, the information in question satisfies this test.

#### **Financial Annual Report**

Section 3005 of FCC Form 481 requires a privately-held rate-of-return carrier receiving high cost support to attach a full and complete annual report of the Company's financial condition and operations pursuant to 47 C.F.R. §54.313(f)(2). McLoud Telephone Company seeks confidential treatment of its financial annual report pursuant to the November 16, 2012 *Protective Order* in WC Docket No. 10-90, et al.¹ The *Protective Order* specifically covers information filed pursuant to 47 C.F.R. §54.313(f)(2).

McLoud Telephone Company is providing to the Office of the Secretary, under seal, this cover letter and the Form 481 filing which includes the confidential information that is being requested to be withheld from public inspection.

<sup>&</sup>lt;sup>1</sup> Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 (rel. Nov. 16, 2012).



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Each page of the five-year service quality improvement plan confidential submission bears the legend, "CONFIDENTIAL – NOT FOR PUBLIC DISCLOSURE."

Each page of the financial annual report confidential submission bears the legend, "CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

Two copies of the Form 481 filing in redacted form and an accompanying cover letter are also being provided with the confidential filing. Each page of the redacted filing and accompanying cover letter is marked "REDACTED – FOR PUBLIC INSPECTION."

Two copies of this cover letter and the Form 481 filing with the confidential information are also being delivered to Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau.

The confidential information has also been submitted to the Universal Service Administrative Company through its E-File system as an attachment to the FCC Form 481.

This cover letter includes no confidential information and the text is the same in both the non-redacted and redacted versions except for the confidentiality markings.

Please contact me if you have any guestions.

Sincerely,

Lynette Hampton

Authorized Representative for McLoud Telephone Company

LH/pjf

**Enclosures** 

cc: Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau, Federal Communications Commission, (2 hardcopies of non-redacted submission)

rederal communications commission, (2 hardcopies of hori-redacted submi

Mr. Trent LeForce, McLoud Telephone Company

FCC For	rm 481 - Carrier Annual Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060-0 July 2013	986/OMB Control	No. 3060-0819
<010>	Study Area Code	432006				
<015>	Study Area Name	MCLOUD TEL CO				
<020>	Program Year	2015				
	Contact Name: Person USAC should contact with questions about this data	Trent LeForce				
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4052420336 ext.				
<039>	Contact Email Address: Email of the person identified in data line <030>	trent.leforce@dobs	sontechnologies.com			
ANNUA	AL REPORTING FOR ALL CARRIERS				54.313 Completion Required	54.422 Completion Required
<100>	Service Quality Improvement Reporting		(complete attached wor	ksheet)	✓	
<200>	Outage Reporting (voice)		(complete attached wor	ksheet)	✓	✓
<210>		outages to report		Г	<b>√</b>	1111111
<300>	Unfulfilled Service Requests (voice)					
~210 <b>&gt;</b>	Detail on Attempts (voice)					
<310>	Detail on Attempts (voice)					
				(attach descriptive doc	ument)	
					<b>√</b>	
<320>	Unfulfilled Service Requests (broadband) 0			_		
<330>	Detail on Attempts (broadband)					
13302	Zetan en Attempte (en eausana)			(attach descriptive do	ocument)	
44005	Number of Consolision and 1000 suctions (value)					
<400> <410>	Number of Complaints per 1,000 customers (voice)  Fixed    O . O					,
<420>	Mobile 0.0					✓
<430>	Number of Complaints per 1,000 customers (broads	pand)			✓	
<440> <450>	Mobile 0.0					
<500>	Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate certi	fication)	✓	✓
	432006ok510.pdf					
<510>			(attached descriptive	document)	✓	✓
<600×	Functionality in Emergency Situations		(ab act to indicate conti	Singation )		1
<b>\000</b> /	432006ok610.pdf		(check to indicate certi	ication)		
			(attached descriptive do	cument)	✓	✓
<610>						
<700>	Company Price Offerings (voice) Company Price Offerings (broadband)		(complete attached wo			
<800>	Operating Companies and Affiliates		(complete attached wo	,	<u> </u>	<b>√</b>
<900>	Tribal Land Offerings (Y/N)?	(	if yes, complete attached wo	Ī	<b>√</b>	
<1000>	Voice Services Rate Comparability  432006ok1010.pdf		(check to indicate certi	fication)	<b>√</b>	1111111
	4320060K1010.pdf					
<1010>	>		(attach descriptive doc	rument)	✓	
<1100>	> Terrestrial Backhaul (Y/N)?		(if not, check to indicate cert	ification)	✓	
<1110>			(complete attached wo	rksheet)		
<1200>	· Terms and Condition for Lifeline Customers		(complete attached wa	rksheet)		✓
	Price Cap Carriers, Proceed to Price Cap Additional	Documentation Wor	ksheet			
<2000>	Including Rate-of-Return Carriers affiliated with Pr	ice Cap Local Exchang	ge Carriers (check to indicate certif	ication)		
<2005>			(complete attached wor			

(check to indicate certification)

(complete attached worksheet)

Rate of Return Carriers, Proceed to  $\underline{\text{ROR Additional Documentation Worksheet}}$ 

<3000>

<3005>

(100) Se Data Co	(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	119
<010>	Study Area Code	432006	
<015>	Study Area Name	MCLOUD TEL CO	
<020>		2015	
<030>	Contact Name - Person USAC should contact regarding this data	Trent LeForce	
<032>	Contact Telephone Number - Number of person identified in data line <030>	4052420336 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	trent.leforce@dobsontechnologies.com	
<110>	Has your company received its ETC certification from the FCC?	(yes/no) O	
<111>>	If your answer to Line <110> is yes, do you have an existing $\$54.202(a)$ "5 year plan" filed with the FCC?	(yes/no) O O	
<pre>&lt;112&gt; &lt;113&gt; &lt;114&gt; &lt;115&gt; &lt;115&gt; &lt;115&gt; &lt;116&gt; &lt;117&gt; &lt;118&gt; &lt;118&gt; </pre>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Maps detailing progress towards meeting plan targets  Report how much universal service (USF) support was received How (USF) was used to improve service coverage How (USF) was used to improve service coverage How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year.	ompany is a  Name of Attached Document  e	

(200) Serr Data Coll	(200) Service Outage R Data Collection Form	(200) Service Outage Reporting (Voice) Data Collection Form	(e)						FCC OMI July	FCC Form 481 OMB Control No. 3060-C July 2013	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	. 3060-0819
<010>	Study Area Code	a c				432006						
<015>	Study Area Name	ame				TEL	90					
<020>	Program Year	ı.				2015						
<030>	Contact Nam	Contact Name - Person USAC should contact regarding this data	Should contact	t regarding this	data	Trent LeForce	ce					
<032>	Contact Telep	Contact Telephone Number - Number of person identified in data line <030>	- Number of per	rson identified i	n data line <03	30> 4052420336 ext.	ext.					
<039>	Contact Emai	Contact Email Address - Email Address of person identified in data line	il Address of pe	rson identified	in data line <0€	<030> trent.lefor	trent.leforce@dobsontechnologies.com	ies.com				
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	NORS Reference	Outage Start	ō	no	Pu	Number of	190	911 Facilities	Service Outage	Did This Outage Affect Multiple	, a	4
	Number	Date	Time	Date	Time	Customers Affected	Total Number of Customers	Affected (Yes / No)	Description (Check all that apply)	Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
						1	See attached					
						OM	worksheet					

Page 3

(700) Pric Data Coll	(700) Price Offerings in Data Collection Form	(700) Price Offerings including Voice Rate Data Data Collection Form	Data				OF YOU	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	B Control No. 3060-0819
<010>	Study Area Code	apc .			432006				
<015>	Study Area Name	ame			MCLOUD TEL CO	CO			
<020>	Program Year				2015				
<030>	Contact Name	Contact Name - Person USAC should contact regarding this data	d contact regardi	ng this data	Trent LeForce	go.			
<032>	Contact Telep	Contact Telephone Number - Number of person identified in data line <030>	er of person ider	tified in data line <	:030> 4052420336 ext.	ext.			
<039>	Contact Email	Contact Email Address - Email Address of person identified in data line <030>	ess of person ide	ntified in data line <		trent.leforce@dobsontechnologies.com			
<701>	Residential Lo	Residential Local Service Charge Effective Date	ective Date	1/1/:	/2014				
0/	Single State-v	Single State-wide Kesidential Local Service Charge	Service Charge						
<703>	<a1></a1>	<a2></a2>	<a3></a3>	b1>	<	<	<	<	⟨\$\
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
					See at	See attached worksheet			

(710) Bi	(710) Broadband Price Offerings						FCC Form 481	481	
Data Co	Data Collection Form						OMB Cont July 2013	rol No. 3060-0986/C	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code			432006					
<015>	<ul> <li>Study Area Name</li> </ul>			MCLOUD TEL CO					
<020>	<ul> <li>Program Year</li> </ul>			2015					
<030>		Contact Name - Person USAC should contact regarding this data	is data	Trent LeForce					
<035>		Contact Telephone Number - Number of person identified in data line <030>	d in data line <030>	4052420336 ext.					
<039>		Contact Email Address - Email Address of person identified in data line	d in data line <030>	trent.leforce@c	trent.leforce@dobsontechnologies.com	.com			
<711>	<a1></a1>	<a2></a2>	 b1>	<bs></bs> <bs></bs>       <br< th=""><th>&lt;&gt;&gt;&gt;</th><th><d1></d1></th><th><d2></d2></th><th><d3></d3></th><th><d4>&gt;</d4></th></br<>	<>>>	<d1></d1>	<d2></d2>	<d3></d3>	<d4>&gt;</d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
				- See attached	bed				
			•	vorkoboot					
				WOINSIIGGL					

do (008)	(800) Operating Companies				FCC Form 481
Data Col	Data Collection Form				OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		432006		
<015>	Study Area Name		MCLOUD TEL CO		
<020>	Program Year		2015		
<030>		Contact Name - Person USAC should contact regarding this data	Trent LeForce		
<032>		Contact Telephone Number - Number of person identified in data line <030>	4052420336 ext.	t.	
<039>		Contact Email Address - Email Address of person identified in data line <030>	trent.leforce	trent.leforce@dobsontechnologies.com	com
<810>	Reporting Carrier	McLoud Telephone Company			
<811>	Holding Company	Dobson Technologies, Inc.			
<812>		McLoud Telephone Company			
<813>		<a1></a1>		<a2></a2>	<a3></a3>
		Affiliates		SAC	Doing Business As Company or Brand Designation
·			See att	attached worksheet	et
				_	

(900) Tri	(900) Tribal Lands Reporting	FCC Form 481
Data Co	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
7010		
\010\		
<0T0>		MCCOOD TEL CO
<020>	<ul> <li>Program Year</li> </ul>	2015
<030>	<ul> <li>Contact Name - Person USAC should contact regarding this data</li> </ul>	Trent LeForce
<032>	<ul> <li>Contact Telephone Number - Number of person identified in data line &lt;030&gt;</li> </ul>	330> 4052420336 ext.
<039>	<ul> <li>Contact Email Address - Email Address of person identified in data line &lt;030&gt;</li> </ul>	030> trent.leforce@dobsontechnologies.com
<910>	Tribal Land(s) on which ETC Serves	Absentee Shawnee Tribe Citizen Potawatomi Nation Kickapoo Tribe of Oklahoma
		43200Kcb200 md f
<920>	· Tribal Government Engagement Obligation	43ZUUBOKYJZU.par
		Name of Attached Document
If your	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s) on line 920	
demon	demonstrates coordination with the Tribal government pursuant to	Select
\$ 54.3	§ 54.313(a)(9) includes:	(Yes,No, NA)
<921>	<ul> <li>Needs assessment and deployment planning with a focus on Tribal</li> </ul>	Yes
	community anchor institutions.	
<922>	<ul> <li>Feasibility and sustainability planning;</li> </ul>	Yes
<923>	<ul> <li>Marketing services in a culturally sensitive manner;</li> </ul>	Yes
<924>	<ul> <li>Compliance with Rights of way processes</li> </ul>	Yes
<925>	· Compliance with Land Use permitting requirements	Yes
<926>	· Compliance with Facilities Siting rules	Yes
<927>	· Compliance with Environmental Review processes	Yes
<928>	· Compliance with Cultural Preservation review processes	Yes
<929>	· Compliance with Tribal Business and Licensing requirements.	Yes

(1100) N	(1100) No Terrestrial Backhaul Reporting	FCC Form 481
Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	432006
<015>	Study Area Name	MCLOUD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Trent LeForce
<032>	Contact Telephone Number - Number of person identified in data line <030>	4052420336 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	trent.leforce@dobsontechnologies.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

(1200) To Lifeline Data Col	(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
Ś	(b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	
<010>		432006
<015>	Study Area Name	MCLOUD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Trent LeForce
<032>	Contact Telephone Number - Number of person identified in data line <030>	
<039>	Contact Email Address - Email Address of person identified in data line <030>	e<030> trent.leforce@dobsontechnologies.com
		432006ok1210.pdf
<1210>	<1210> Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website	НТР
"Please c	"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to	10,
§ 54.422(a)(2) a annually report:	§ 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013			TEL CO	2012 1012 Trent Tabovoe	12.00 Ext. 4052420336 ext.	trent.leforce@dobsontechnologies.com	CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.													contains the required information limited the number, names, and to broadband service in the			Name of Attached Document Listing Required Information
(2000) Price Cap Carrier Additional Documentation Data Collection Form Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		Study Area Code  Study Area Name	Drogram Year	e - Person USAC should contact regarding this data	ta line <030>	<030>	e boxes below to note compliance as a recipient of Incremental Connect America I support as set forth in 47 CFR § 54.313(b),(c),(d),(e) th	Incremental Connect America Phase I reporting	2nd Year Certification {47 CFR § 54.313(b)(1)}	3rd Year Certification {47 CFR § 54.313(b)(2)}	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}	2012 Every Charletter Charletter	ZU13 Frozen Support Certification	2014 Frozen Support Certification	2015 Frozen Support Certification	2016 and future Frozen Support Certification	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	Certification Support Used to Build Broadband	Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress, Certification	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Interim Decreese Community Anchor Institutions	internit rogress community Ancion institutions	
(2000) P Data Col	į č	<010>	<020>	<030>	<032>	<039>	CHECK t		<2010>	<2011>		/2017/	<7107>	<2013>	<2014>	<2015>		<2016>	<2017> <2018> <2019>	<2020>	7,000	V2021	

sooo) kate Ol ata Collectio	soouj rate Un return Carrier Additional Documentation Data Collection Form	P.C. Form 48.1 OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code	20,000
<015>		MCLOUD TEL CO
<020>		
<035>	Contact Name - Person OsAC should contact regarding tims data  Contact Telephone Number - Number of person identified in data line <030>	1rent Lerorce 4052420336 ext.
<039>		
CHECK	CHECK the boxes below to note compliance on its five year service quality plan (pursua CFR § 54.313(f)(2). I further certify that t	its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i)}	
(3011)	Name of Attached bocument Listing Required in Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information 1012 contains the required information pursuant to 1025 community anchor institutions to which began
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(i)}	
(504)		Name of Attached Document Listing Required Information
(3013) (3014)	Is your company a Privately Held KDK Larrier (47 C-K § 24.313(t)(2)} If yes, does your company file the RUS annual report	(vec/No)
Please (3015)	e check these boxes to confirm that the attached document(s), on line 301 Electronic copy of their annual RUS reports (Operating Report for	Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  (3015) Electronic copy of their annual RUS reports (Operating Report for
(3016)	recommunications sorrowers)  Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	sh Flows
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	432006ok3017.pdf
(3018)	If the response is no on line 3014, is your company audited?	Name of Attached Document Listing Required Information (Yes/No)
(3019)	confirm your submission, on line 3026 Èither a copy of their audited financial	pursuant to § 543.33(f) (2), contains statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications [[[[]]]]
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	ash Flows
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.	performed the company's financial audit.
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § $54.313(f)(2)$ , contains:	
(3022)		
(3023)		
(3024)	public accountaint. Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of <u>Cash Flows</u>	ash Flows
(3026)	Attach the worksheet listing required information	
		Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	432006
<015>	Study Area Name	MCLOUD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Trent LeForce
<035>	Contact Telephone Number - Number of person identified in data line <030>	4052420336 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	trent.leforce@dobsontechnologies.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer:

Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier:

Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	tion - Agent / Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	432006
<015>	Study Area Name	MCLOUD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Trent LeForce
<035>	Contact Telephone Number - Number of person identified in data line <030>	4052420336 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	trent.leforce@dobsontechnologies.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File An	nual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
I certify that (Name of Agent) <u>Lynette Hampton</u> also certify that I am an officer of the reporting carrier; my responsibilities include engagent; and, to the best of my knowledge, the reports and data provided to the authorize	suring the accuracy of the annual data reporting requirements provided to the authorized
Name of Authorized Agent: Lynette Hampton	
Name of Reporting Carrier: MCLOUD TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/27/2014
Printed name of Authorized Officer: Trent LeForce	
Title or position of Authorized Officer: CFO	
Telephone number of Authorized Officer: 4052420336 ext.	
Study Area Code of Reporting Carrier: 432006 Filing Due	Date for this form: 07/01/2014
, ,	e under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment States Code, 18 U.S.C. § 1001.

#### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Rec	cipients on Behalf of Reporting	g Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service sup the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the info		• , .
Name of Reporting Carrier: MCLOUD TEL CO		
Name of Authorized Agent or Employee of Agent: Lynette Hampton		
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/27/2014
Printed name of Authorized Agent or Employee of Agent: Lynette Hampton		
Title or position of Authorized Agent or Employee of Agent Authorized Representative		
Telephone number of Authorized Agent or Employee of Agent: 5126527725 ext.		
Study Area Code of Reporting Carrier: 432006 Filing Due Date for this form: 0.7	7/01/2014	



<010>         Study Area Cc           <015>         Study Area Ni           <020>         Program Year           <030>         Contact Name           <035>         Contact Telep           <039>         Contact Email									UMB CONTROL NO. 3060-0986/UMB CONTROL NO. 3060-0819 July 2013		
	Study Area Code					,	432006				
	Study Area Name						MCLOUD TEL CO	00			
	ר Year						2015				
	Name - P	erson USA	Contact Name - Person USAC should contact regarding this data	tact regardi	ng this data		Trent LeForce	ce			
	Telephon	e Number	- Number of	person ider	Contact Telephone Number - Number of person identified in data line <030>		4052420336 ext.	ext.			
ı	Email Add	iress - Em	ail Address of	person ide.	Contact Email Address - Email Address of person identified in data line <030>		rent.lefor	trent.leforce@dobsontechnologies.com			
<220> <	 b1>	 62>	<	 404>	<del>(</del> 3)	<2>>	<del>\</del>	<b>6</b>	\$	\ Si V	<u>\$</u>
ence	art	Outage Start Time	Outage End Date	O II I	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Servic	Preventative Procedures
									_		

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	<010> Study Area Code	432006
<015>	<015> Study Area Name	MCLOUD TEL CO
<020>	<020> Program Year	2015
<030>	<030> Contact Name - Person USAC should contact regarding this data	Trent LeForce
<032>	<035> Contact Telephone Number - Number of person identified in data line <030>	<030> 4052420336 ext.
<039>	<039> Contact Email Address - Email Address of person identified in data line <030>	<pre>&lt;030&gt; trent.leforce@dobsontechnologies.com</pre>

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

<703>

1/1/2014

<b>\$</b>	Total per line Rates and Fees	11.6	18.41	18.41							
<	Mandatory Extended Area Service Charge	0.0	0.0	0.0							
 644>	State Universal Service Fee	0.35	0.56	0.56							
 	State Subscriber Line Charge	0.0	0.0	0.0							
<	Residential Local Service Rate	11.25	17.85	17.85							
 	Rate Type	FR	FR	FR							
<a3></a3>	SAC (CETC)										
<a2></a2>	Exchange (ILEC)	McLoud	Newalla	Stella							
<a1></a1>	State	OK	OK	OK							

FCC Form 481	OMB Control No. 3060-0986/OMB Control No. 3060-0819	July 2013
(710) Broadband Price Offerings	Data Collection Form	

<015>	Study Area Name	Name			MCLOUD TEL CO				
<020>	Program Year	ear			2015				
<030>	Contact Na	Contact Name - Person USAC should contact regarding this data	d contact regarding	this data	Trent LeForce				
<032>	Contact Te	Contact Telephone Number - Number of person identified in data line	er of person identif	ied in data line <030>	. 4052420336 ext.				
<039>	Contact En	Contact Email Address - Email Address of person identified in data line <030>	ess of person identi	fied in data line <030:		trent.leforce@dobsontechnologies.com	mo		
<711>	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	<82>	<h1></h1>	<h2></h2>	<c>&gt; &lt; d1&gt; &lt; d1 &lt; d1</c>	<2θ>	\$ <del>0</del>		<dd>&lt;</dd>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate	and Service - load Speed	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken
	OK	ALL	149.95	0.0	149.95	(Mbps) 5.0	1.0	0.0	When Limit Reached {select} Other, No limit on usage allowance

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

432006	MCLOUD TEL CO	2015	rson USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030> 4052420336 ext.	Contact Email Address - Email Address of person identified in data line <030> trent.leforce@dobsontechnologies.com	McLoud Telephone Company	Dobson Technologies, Inc.	y McLoud Telephone Company	<a1> <a2> <a3></a3></a2></a1>	Affiliates As Company or Brand Designation	Telephone Company	Technologies IT Solutions								
		<020> Program Year	<030> Contact Name - Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of perso	<039> Contact Email Address - Email Address of person	<810> Reporting Carrier McLoud Telephot	Holding Company	Operating Company	<813>	Affil	Dobson Telephone Comp	Dobson Technologies I								

#### LINE 112 - FIVE-YEAR SERVICE QUALITY IMPROVEMENT PLAN

Following is the initial five-year service quality improvement plan for McLoud Telephone Company ("McLoud" or "the Company") pursuant to 47 C.F.R. § 54.202(a)(1)(ii) that requires an eligible telecommunications carrier (ETC) to describe proposed improvements or upgrades to the ETC's network throughout its service area. The *USF/ICC Transformation Order* establishes a public interest obligation for rate-of-return ETCs to provide broadband service at speeds of at least 4 Mbps downstream and 1 Mbps upstream (4:1) "upon reasonable request." A service quality improvement plan cannot project where in the service area reasonable requests will be made. However, the proposed network investments in this plan ensure the continuation of high-quality voice and broadband services within the Company's service territory.

Although this plan is a good faith effort by the Company, it is subject to change, given the uncertainty faced by ETCs regarding whether capital investments will be recoverable over the five year planning horizon. Factors that may affect the capital improvements plan include erosion of the customer base due to competition, alternative technologies, economic conditions in the service area, and unpredictable changes in the universal service support amounts an ETC receives.

McLoud owns and operates three exchanges serving subscribers in central Oklahoma. The service area includes portions of Cleveland, Lincoln, Oklahoma and Pottawatomie counties. The service area covers approximately 184 square miles.

#### **Baseline Network Description**

#### Table 1 - Current Broadband Capabilities

Exchange Name	Square Miles	Total Existing Access Lines	Estimated Total Population Served	Total Broadband Capable Lines	Estimated Broadband Capable Population	% Broadband Capable

# 2014 - 2019 Service Quality Improvement Plan

Table 2 provides McLoud's potential service quality improvements and associated capital expenditures for 2014 - 2019, by exchange, along with estimates of the population that will be served by the improvements.

Table 2 – Service Quality Improvement Plan

Estimated Population Served by Improvements		
2019		
2018		
2017		
2016		
2015		
2014		
Description of Improvement		
Exchange		

Narrative Description: 2014 - 2019



# LINE 510 - SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES COMPLIANCE

McLoud Telephone Company complies with applicable service quality standards and consumer protection rules for its voice and broadband services.

Service quality standards for voice service are established by the state commission. The Company consistently meets or exceeds those standards and provides reports to the state commission, in accordance with the state commission's rules.

The Company complies with any and all consumer protection obligations under state law.

The Company also complies with the following consumer best practices: (1) the Company discloses its rates and terms of service to customers; (2) the Company provides specific disclosures in its advertising; (3) the Company separately identifies carrier charges from taxes on its billing statements; (4) the Company provides ready access to customer service; (5) the Company promptly responds to consumer inquiries and complaints received from government agencies; and (6) the Company abides by policies for protection of consumer privacy.

Finally, the Company has a policy and established operating procedures that comply with the FCC's Customer Proprietary Network Information (CPNI) rules (47 C.F.R. §§64.2001-64.2011). Certification of the Company's compliance with CPNI rules and a description of the Company's operating procedures that ensure compliance are filed annually with the FCC.

#### LINE 610 - ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

McLoud Telephone Company is able to function in emergency situations for both voice and broadband service. The Company has a reasonable amount of back-up power to ensure functionality without an external power source. Standby power generators are supplied at the central office, remote switch sites, and repeater sites to ensure functionality without an external power source until power is restored. The network is capable of managing traffic spikes resulting from emergency situations.

The Company is able to reroute traffic around damaged facilities. Although the Company's ability to reroute traffic around damaged facilities is not absolute and may be limited in certain circumstances, there is a restoration plan in place for expeditious recovery of service, including splicing of damaged facilities when warranted.

#### LINE 920 – TRIBAL GOVERNMENT ENGAGEMENT OBLIGATION

The service area of McLoud Telephone Company (the Company) includes "reservations" in Oklahoma. The Company sent letters via U.S. Postal Service Certified Mail to the Tribal leaders in Oklahoma as shown below. The letters were addressed to the Tribal government representative as provided by the National Congress of American Indian's Tribal directory. Each letter invited the Tribal government to contact the Company to schedule a meeting to discuss Tribal needs assessment and deployment planning; feasibility and sustainability planning; methods of marketing services in a culturally sensitive manner; right-of-way and other permitting and review processes; and compliance with Tribal business and licensing requirements. The following paragraphs provide details of the Company's attempts to engage in discussions with Tribal leaders.

On September 10, 2013 the Company sent a letter via U.S. Postal Service Certified Mail to the Governor of the Absentee Shawnee Tribe requesting a meeting to discuss the communications needs of the Tribal community. The Company received no response to the letter.

On December 5, 2013 the Company sent a letter via U.S. Postal Service Certified Mail to the Governor of the Absentee Shawnee Tribe noting the letter was a 2nd request for a meeting to discuss the communications needs of the Tribal community.

On September 10, 2013 the Company sent a letter via U.S. Postal Service Certified Mail to the Chairman of the Citizen Potawatomi Nation requesting a meeting to discuss the communications needs of the Tribal community. The Company received no response to the letter.

On December 5, 2013 the Company sent a letter via U.S. Postal Service Certified Mail to the Chairman of the Citizen Potawatomi Nation noting the letter was a 2nd request for a meeting to discuss the communications needs of the Tribal community.

On September 10, 2013 the Company sent a letter via U.S. Postal Service Certified Mail to the Chairman of the Kickapoo Tribe of Oklahoma requesting a meeting to discuss the communications needs of the Tribal community. The Company received no response to the letter.

On December 5, 2013 the Company sent a letter via U.S. Postal Service Certified Mail to the Chairman of the Kickapoo Tribe of Oklahoma noting the letter was a 2nd request for a meeting to discuss the communications needs of the Tribal community.

By the end of 2013, the Company had not been contacted by any representatives of the Tribal governments to which letters were sent.

#### LINE 1010 – VOICE SERVICES RATE COMPARABILITY

The Wireline Competition Bureau's most recent reasonable comparability benchmark for voice services is \$46.96, which includes the federal subscriber line charge ("SLC").<sup>1</sup>

In the exchanges served by McLoud Telephone Company, the highest single-line residential local rate, including any mandatory extended area service charge, is \$17.85. When the federal SLC and the state universal service fee are added, the total is below the reasonable comparability benchmark of \$46.96.

<sup>&</sup>lt;sup>1</sup> Wireline Competition Bureau Announces Results of Urban Rate Survey for Voice Services; Seeks Comment on Petition for Extension of Time to Comply With New Rate Floor, WC Docket No. 10-90, DA 14-384 (rel. Mar. 20, 2014), p. 2.

#### LINE 1210 – TERMS & CONDITIONS OF VOICE TELEPHONY LIFELINE PLANS

McLoud Telephone Company (the Company) offers Lifeline subscribers the applicable federal and state Lifeline discounts to the price of single-line basic local exchange service. Local exchange service includes an unlimited number of local calling minutes. Additional charges for toll calls associated with the residential local exchange service are billed at the rates of the long distance carrier chosen by the subscriber. The attached pages from the Company's Local Exchange Tariff include the terms and conditions for Lifeline Service and the rates for Local Exchange Service.

#### LOCAL EXCHANGE SERVICE

#### W. LIFELINE SERVICE

#### A. Applicability

- 1. Lifeline Service is a telecommunications service assistance program designed to provide eligible residential customers with a credit to be applied to the price of basic local exchange service.
- 2. Eligible customers will receive a credit as set forth in Section IV. Lifeline Credits below, to be applied to their basic local exchange access service.
- 3. Customers shall not receive more than one Lifeline credit regardless of the number of residential access lines or locations the customer receives service within the State of Oklahoma.
- 4. All charges, either recurring or nonrecurring, for any service or feature other than Lifeline Service shall be billed at the tariffed rate.
- 5. Lifeline Service shall not be available on a retroactive basis.
- 8. Designated Services Available to Lifeline Customers (1)

The following services shall be offered to eligible Lifeline customers:

- Single Party Service 4.
- 2. Local Usage
- **Touch Tone Services** 3.
- Voice Grade Access to the Public Switched Network 4.
- Access to Emergency Services 5.
- 6. Access to Operator Services
- 7. Access to Interexchange Services
- Access to Directory Assistance 8.
- Availability of Toll Restriction at No Charge (2) 9.

#### C. Eligibility Requirements

- 1. Customers or applicants seeking a Lifeline service credit must provide documentation to the Company establishing that the customer or applicant meets one or more of the following eligibility requirements prior to receiving the Lifeline service credit.
- Lifeline service may not be disconnected for non-payment of toll charges.
- (1) (2) Eligible customers accepting toll restriction services shall not be required to pay a deposit

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#### LOCAL EXCHANGE SERVICE

#### IV. LIFELINE SERVICE

- C. Eligibility Requirements (Continued)
  - a. The applicant or customer must meet the requirements for eligibility for either Medicaid, Food Stamps, federal public housing, Low-Income Energy Assistance Program, or Supplemental Security Income.

    Additionally, persons who are eligible recipients of income assistance for Vocational Rehabilitation (including Aid to the Hearing Impaired) are also eligible for the Lifeline Service credit; or
  - Are eligible for or receive assistance or benefits, as certified by the State Department of Rehabilitation services, under programs providing vocational rehabilitation, including aid to the hearing impaired; or
  - c. Are eligible for or receive assistance or benefits, as certified by the Oklahoma Tax Commission, pursuant, pursuant to the Sales Tax Relief Act, section 5011 et seq. of Title 68 of the Oklahoma Statutes.
  - d. For federal income tax purposes, the applicant is not a dependent unless over sixty years of age.
- The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.
- Upon receipt of the applicant's documentation establishing eligibility as stated above, the Company will begin providing the credit.
- 4. Lifeline customers are required to provide documentation for the purpose of determining their continuing eligibility for the Lifeline credit, upon request of the Company, no less frequently than annually.
- 5. The Lifeline service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.

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## MCLOUD TELEPHONE COMPANY

Local Exchange Tariff

**SECTION 1** 1st Revised Page 8

#### LOCAL EXCHANGE SERVICE

#### IV. LIFELINE SERVICE

Lifeline Credits D.

		Monthly Credit (1)
1)	federal subscriber line charge credit	(2)
2)	initial federal credit to residential access line	\$1.75
3)	initial state credit to residential access line	\$1.17
4)	additional federal credit to residential access line	(3) \$0.58

Credit amount will not exceed the total of the subscriber line charge and the residential local exchange rate. In no instance will a subscriber's monthly local exchange rate be less than \$2.50 (1) after application of the Lifeline credits.

Lifeline Service has been certified by the FCC, therefore, eligible Lifeline customers will receive the appropriate waiver of the Subscriber Line Charge (SLC) as specified by the FCC. Half of the amount specified on line 3, not to exceed \$1.75. (2)

(3)

Effective: 12-19-2001

# McLOUD TELEPHONE COMPANY

Local Exchange Tariff

**SECTION 1** Second Revised Page 9

#### LOCAL EXCHANGE SERVICE

#### IV. LIFELINE SERVICE

V.

E. Eligibility Requirements for Lifeline Service On Tribal Lands

- The applicant or customer seeking to obtain Lifeline Service on Tribal Lands (see definition in 2.a. below) must demonstrate their current participation in at least one of the following assistance programs. The Applicant or customer shall complete and sign, under penalty of perjury, an authorization and self certification form provided by the Company. The Applicant or customer must check all of the following that apply.
  - 8. Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps)
  - b. Aid to Families with Dependent Children (AFDC)
  - Supplemental Security Income (SSI) C.
  - Medical Assistance (Medicaid/Soonercare) d.
  - Vocational Rehabilitation (including aid to the hearing impaired) e.
  - f. Oklahoma Sales Tax Relief
  - Federal Public Housing Assistance g.
  - Low Income Home Energy Assistance Program h.
  - Food Distribution Program on Indian Reservations ("FDPIR") i,
  - 135% of the Federal Poverty Guidelines
  - Bureau of Indian Affairs general assistance; (1) k.
  - 1. Temporary Assistance for Needy Families (TANF) triballyadministered block grant programs; (2)
  - m. Head Start Programs (only applicant or customer who satisfy the income qualifying eligibility provision); or
  - National School Lunch Program (only applicant or customer who n. satisfy the income standard of the program for free meals).
- 2. The applicant or customer must also certify:
  - Residence on Tribal Lands as described in Title 25, Code of Federal а, Regulations, Section 20.1, paragraph (v).
  - Agreement to notify Company if applicant or customer no longer participates b. in the program or programs described in paragraph 1, above, for which the Applicant or Customer certified their participation in.
  - The applicant must not be a dependent for Federal Income Tax purposes, C, unless the applicant is over the age of 60.
- 3. Upon receipt of the completed self certification, Company will begin providing the credit set forth in F. below. Lifeline credits will not be implemented or continued Applicant must "have sufficient resources to meet the basic and special needs defined by the bureau Standard assistance," 25 C.F.R. § 20.21.

  42 U.S.C. § 612 and 45 C.F.R. § 286.

  Legal Authority: OAC 165:55-5-10(c) unless telephone service arrangements are and remain, within the Lifeline Service

(1)

(2)

Issued: 7-27-2012

AT

SECTION 1 Third Revised Page 10

## LOCAL EXCHANGE SERVICE

IV.	LIFELIN	JE CE	TO VITATIO
A 4. W	HER H. H. S. ST.	35	THE WILL ST.

Eligibility Requirements for Lifeline Service On Tribal Lands (Continued) E.

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- 4. The Lifeline credits will be discontinued upon receipt by the Company of notice by the Customer that they no longer meet the eligibility requirements for the Lifeline credits.
- 5. The Lifeline credits will be automatically discontinued unless the customer annually certifies they continue to meet the eligibility requirements for Lifeline credits. All such annual re-self certifications must be submitted to the Company within the time frames determined by the Company.
- 6.. Lifeline customers will be converted to standard residential service rates once they no longer qualify for Lifeline Service. No service charge will apply for this change in service.
- F. Liseline Credits on Tribal Lands

DT

Lifeline Service on Tribal Lands has been established by the Federal Communications Commission (FCC), therefore eligible Lifeline customers will receive the appropriate credits, depending on the programs the customer participates in, as specified by the FCC in its Twelfth Report and Order entered into in CC Docket No. 96-45 and as set forth below:

If a customer indicates eligibility to receive Lifeline credits as, Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps), Aid to Families with Dependent Children (AFDC), Supplemental Security Income (SSI), Medical Assistance, Vocational Rehabilitation (including aid to the hearing impaired), Food Distribution Program on Indian Reservations ("FDPIR") or Oklahoma Sales Tax Relief Act (68 O.S.§5011, et seq.), then the Customer should receive credits as follows:

AT

***	Monthly Credit(1)	
Federal Lifeline Credit:	\$9.25	CR
Oklahoma Universal Service Fund Credit:	\$1.17	CR
Additional Federal Credit to Residential Access Line		
necessary to reduce customer's bill to \$1.00	(See footnote (2) below)	

(1)

Credit amount will not exceed the total of the subscriber line charge and the residential local exchange rate, less \$1.00 in no instance. It is subscriber's monthly local exchange rate be less than \$1.00 after the application of the Lifeline Credits. Eligible customers will also receive an additional reduction off the applicable monthly tariff rate for their local exchange survice, and to exceed \$25.00 as specified by the FCC in its Twelfth Report and Order entered in CC Docket No. 96-45. (2)

Issued: 7-27-2012

#### McLOUD TELEPHONE COMPANY Local Exchange Tariff

**SECTION 1** Second Revised Page 11

#### LOCAL EXCHANGE SERVICE

#### IV. LIFELINE SERVICE

F. Lifeline Credits on Tribal Lands (Continued)

DT

2. If a customer indicates his eligibility to receive Lifeline credits as only one or more of the following: Federal Public Housing Assistance, Low Income Home Energy Assistance Program, Bureau of Indian Affairs general assistance, Temporary Assistance for Needy Families (TANF) tribally administered block grant programs, Head Start Programs (only those meeting its income qualifying eligibility provision), 135% of the Federal Poverty Guidelines or National School Lunch Program (only Applicant or customer who satisfy the income standard of the program for free meals), then the Customer should receive credits as follows:

Federal Lifeline Credit:

Monthly Credit (3)

CR

Additional Federal Credit to Residential Access Line Necessary to reduce customer's bill to \$1.00 See footnote (4) below)

DT

(3)

Credit amount will not exceed the total of the subscriber line charge and the residential local exchange rate less \$1.00. In no instance, will a subscriber's monthly local exchange rate be less than \$1.00 after the application of the Lifeline Credits.

Eligible customers will also receive an additional reduction off the applicable monthly tariff rate for their local exchange subject, not to exceed \$25.00 as specified by the FCC in its Twelfth Report and Order entered in CC Docket No. 96-45. (4)

Issued: 7-27-2012

#### LOCAL EXCHANGE SERVICE

#### SCHEDULE OF RATES AND CHARGES III.

Residence Monthly Local Exchange Access Line Rates (1)(2)

Exchange	1-Party
McLoud (3)	\$11.25
Newalla (3)	\$17.85
Stella (3)	\$17.85

DT DT

#### NOTES:

(1) Pursuant to RM 930000090, Order No. 380024, Tone Dialing is part of basic service. The combined offering will be the standard service offering for basic service,

Rates for Access Line Service do not include a charge for an instrument or other customer (2)

premises equipment.

The McLoud, Newalia and Stella exchanges are included in the Oklahoma City Wide Area Calling (3) Plan (WACP). Additional rates may apply for Extended Area Service (EAS) and/or Wide Area Calling Plans (WACP). See the Expanded Calling Section of this tariff for the applicable rate additives or subtractives.

DT

Public Utilities Division 201000109

Competitive Services Filing

Legal Authority: OAC 165:55-5-10(c) Issued: 5-19-2010

Effective: 5-20-2010

The following 2012 RUS Operating Report for Telecommunications Borrowers contains combined financial information for:

Dobson Telephone Company, Inc. Study Area Code 431988

McLoud Telephone Company Study Area Code 432006

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, starching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information

searching existing data sources, gathering and manifalling t	me data needed, and con	inpretting and reviewing	the confection of information.		N 100		
USDA-RUS	3		This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq.				
			and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.				
			BORROWER NAME				
OPERATING REP		_	Dobson Telephone Company, Inc.				
TELECOMMUNICATION	2 ROKKOMEK	S	/Duranta and the Australia America				
AICTRICTIONS C. L		1 1	(Prepared with Audited Data)				
INSTRUCTIONS-Submit report to RUS within 30 day For detailed instructions, see RUS Bulletin 1744-2. R			PERIOD ENDING December, 2013	TO THE PROPERTY OF THE	WER DESIGNATION	N	
			ERTIFICATION	OK05	145		
We hereby certify that the entries in this report are in accordance with the acc to the best of our knowledge and belief. ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVI RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES. DURING THE PERIOD COVERED BY THIS REPORT			ounts and other records of the system and reflect the sta I, RUS, WAS IN FORCE DURING THE REPORTIS	NG PE			
X All of the obligations under the RUS loan doc have been fulfilled in all material respects.	uments		There has been a default in the fulfillment of the obliq under the RUS loan documents. Said default(s) is/ai specifically described in the Telecom Operating Repr	re			
James Rutherford		5/29/2014	opening addition in the Followin Opening Nep	OII.			
ouncy reconcil to	•	DATE	•				
	n., .,,,,,		A. BALANCE SHEET				
400570	BALANCE	BALANCE			BALANCE	BALANCE	
ASSETS	PRIOR YEAR	END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY		PRIOR YEAR	END OF PERIOD	
CURRENT ASSETS			CURRENT LIABILITIES				
Cash BUS Construction Construction			25. Accounts Payable	4000000			
2. Cash-RUS Construction Fund			26. Notes Payable				
3. Affiliates:			27. Advance Billings and Payments				
a. Telecom, Accounts Receivable			28. Customer Deposits				
b. Other Accounts Receivable			29. Current Mat. L/T Debt				
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.				
4. Non-Affiliates:			31. Current MatCapital Leases				
a. Telecom, Accounts Receivable			32. Income Taxes Accrued				
b. Other Accounts Receivable			33. Other Taxes Accrued				
c. Notes Receivable			34. Other Current Liabilities				
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)				
Material-Regulated     Material-Nonregulated			LONG-TERM DEBT				
8. Prepayments			36. Funded Debt-RUS Notes				
Other Current Assets			37. Funded Debt-RTB Notes				
10. Total Current Assets (1 Thru 9)			38. Funded Debt-FFB Notes 39. Funded Debt-Other				
NONCURRENT ASSETS			40. Funded Debt-Cities 40. Funded Debt-Rural Develop. Loan				
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt	5740			
a. Rural Development			42. Reacquired Debt				
b. Nonrural Development			43. Obligations Under Capital Lease				
12. Other Investments			44. Adv. From Affiliated Companies				
a. Rural Development			45. Other Long-Term Debt				
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)	10. 100			
13. Nonregulated Investments			OTHER LIAB. & DEF, CREDITS				
14. Other Noncurrent Assets			47. Other Long-Term Liabilities				
15. Deferred Charges			48. Other Deferred Credits				
16. Jurisdictional Differences			49. Other Jurisdictional Differences				
17. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)				
PLANT, PROPERTY, AND EQUIPMENT			EQUITY				
18. Telecom, Plant-in-Service			51. Cap. Stock Outstand. & Subscribed				
19. Property Held for Future Use			52. Additional Paid-in-Capital				
20. Plant Under Construction			53. Treasury Stock				
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates				
22. Less Accumulated Depreciation			55. Other Capital				
23. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits				
24. TOTAL ASSETS (10+17+23)			57. Retained Earnings or Margins	302000.00			
			58. Total Equity (51 thru 57)				
			59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)				
28800F2 WEST 75000000000000000000000000000000000000							

USDA-RUS	BORROWER DESIGNATION	N			
OPERATING REPORT FOR	OK0545				
TELECOMMUNICATIONS BORROWERS	PERIOD ENDING	PERIOD ENDING			
INSTRUCTIONS- See RUS Bulletin 1744-2 December, 2013					
PART B. STATEMENTS OF INCOM	E AND RETAINED EARNING	GS OR MARGINS			
ITEM		PRIOR YEAR	THIS YEAR		
Local Network Services Revenues					
2. Network Access Services Revenues					
Long Distance Network Services Revenues					
Carrier Billing and Collection Revenues					
5. Miscellaneous Revenues					
6. Uncollectible Revenues					
7. Net Operating Revenues (1 thru 5 less 6)					
Plant Specific Operations Expense					
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amorti	zation)				
10. Depreciation Expense					
11. Amortization Expense					
12. Customer Operations Expense					
13. Corporate Operations Expense					
14. Total Operating Expenses (8 thru 13)					
15. Operating Income or Margins (7 less 14)					
16. Other Operating Income and Expenses					
17. State and Local Taxes	· · · · · · · · · · · · · · · · · · ·				
18. Federal Income Taxes					
19. Other Taxes					
20. Total Operating Taxes (17+18+19)					
21. Net Operating Income or Margins (15+16-20)					
22. Interest on Funded Debt	······································				
23. Interest Expense - Capital Leases					
24. Other Interest Expense					
25. Allowance for Funds Used During Construction 26. Total Fixed Charges (22+23+24-25)					
27. Nonoperating Net Income					
28. Extraordinary Items					
29. Jurisdictional Differences	· · · · · · · · · · · · · · · · · · ·				
30. Nonregulated Net Income	Y				
31. Total Net Income or Margins (21+27+28+29+30-26)					
32. Total Taxes Based on Income					
33. Retained Earnings or Margins Beginning-of-Year					
34. Miscellaneous Credits Year-to-Date					
35. Dividends Declared (Common)					
36. Dividends Declared (Preferred)					
37. Other Debits Year-to-Date					
38. Transfers to Patronage Capital	······································				
39. Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+3)	7+38)1				
40. Patronage Capital Beginning-of-Year					
41. Transfers to Patronage Capital					
42. Patronage Capital Credits Retired					
43. Patronage Capital End-of-Year (40+41-42)					
44. Annual Debt Service Payments					
45. Cash Ratio [(14+20-10-11) / 7]					
46. Operating Accrual Ratio [(14+20+26) / 7]					
47. TIER [(31+26) / 26]					
DSCR [(31+26+10+11) / 44]					

USDA-RUS BORROWER DESIGNATION OK0545 OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS PERIOD ENDED December, 2013 INSTRUCTIONS - See RUS Bulletin 1744-2 Part C. SUBSCRIBER (ACCESS LINE), ROUTE MILE, & HIGH SPEED DATA INFORMATION 3. ROUTE MILES 1. RATES 2. SUBSCRIBERS (ACCESS LINES) EXCHANGE B-1 R-1 BUSINESS RESIDENTIAL TOTAL TOTAL (including fiber) FIBER Taloga Leedey Cheyenne Erick Sweetwater Reydon Camargo Roger Mills Vici Stella Newalla McLoud MobileWireless Route Mileage Outside Exchange Area Total

No. Exchanges

USDA-RUS

# OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

OK0545

PERIOD ENDED December, 2013

INSTRUCTIONS - See RUS Bulletin 1744-2

Part C. SUBSCRIBER (ACCESS	LINE), ROUTE MILE,	& HIGH SPEED DATA	INFORMATION

Leedey
Cheyenne
Erick
Sweetwater
Reydon
Camargo
Roger Mills
Vici
Stella
Newalla
McLoud
Total

Taloga

USDA-RUS			BORROWER DE	SIGNATION		
OPERATING REPORT FO	OK0545					
TELECOMMUNICATIONS BOR		PERIOD ENDING December, 2013				
INSTRUCTIONS- See RUS Bulletin 1744-2						
	PART D. SYSTE	M DATA				
I. No. Plant Employees	3. Square Miles Served		4. Access Lines per Squa	re Mile	5. Subscribers per Route Mile	
	PART E. TOLL DATA					
Study Area ID Code(s)     Z. Types of Toll	Settlements (Check or	ne)				
a. 431988 b. 432006		Interstate:	Average Schedu	е	X Cost Basis	
с		Intrastate:	Average Schedu	е	X Cost Basis	
d. e						
f 9					a	
h						
j.				27		
PART F.	FUNDS INVESTED IN	PLANT DURING Y	EAR			
RUS, RTB, & FFB Loan Funds Expended						
Other Long-Term Loan Funds Expended						
Funds Expended Under RUS Interim Approval						
Other Short-Term Loan Funds Expended						
General Funds Expended (Other than Interim)						
6. Salvaged Materials						
7. Contribution in Aid to Construction						
8. Gross Additions to Telecom, Plant (1 thru 7)						
PART G. INVESTMENTS IN AFFILIATED COMPANIES						
	CURRENT	YEAR DATA		CUMULATIVE D	ATA	
			Cumulative	Cumulative		
INVESTMENTS	Investment	income/Loss	Investment	Income/Loss	Current	
	This Year	This Year	To Date	To Date	Balance	
(a)	(b)	(c)	(d)	(e)	(1)	
Investment in Affiliated Companies - Rural Development						
Investment in Affiliated Companies - Nonrural Development						

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					**************************************
USDA-RUS	BORROWER DESIGNATION				
OPERATING REPORT FOR	OK0545	200 00000000000000000000000000000000000			
TELECOMMUNICATIONS BORROWERS	PERIOD ENDING				
E 2 MINOR MINOR TO THE CONTROL OF	December, 2013	31			
PART H. CURREN	DEPRECIATION RATES		***************************************		
Are corporation's depreciation rates approved by the regulatory authority					
with jurisdiction over the provision of telephone services? (Check one)			YES	X	NO
EQUIPMENT CATEGORY		D	EPRECIA	ATION RA	ATE
Land and support assets - Motor Vehicles     Land and support assets - Aircraft					
Land and support assets - Airdait     Land and support assets - Special purpose vehicles					
Land and support assets - Special purpose verticles     Land and support assets - Garage and other work equipment					
Land and support assets - Garage and other work equipment     Land and support assets - Buildings					
Land and support assets - Buildings     Land and support assets - Furniture and Office equipment					
Land and support assets - I difficult and Office equipment     Land and support assets - General purpose computers					
Central Office Switching - Digital					
Central Office Switching - Analog & Electro-mechanical					
Central Office Switching - Operator Systems					
11. Central Office Transmission - Radio Systems					
12. Central Office Transmission - Circuit equipment					
13. Information origination/termination - Station apparatus					
14. Information origination/termination - Customer premises wiring	***************************************				
15. Information origination/termination - Large private branch exchange	ns .				
16. Information origination/termination - Public telephone terminal equipment					
17. Information origination/termination - Other terminal equipment					
18. Cable and wire facilities - Poles					
19. Cable and wire facilities - Aerial cable - Metal					
20. Cable and wire facilities - Aerial cable - Fiber					
21. Cable and wire facilities - Underground cable - Metal					
22. Cable and wire facilities - Underground cable - Fiber					
23. Cable and wire facilities - Buried cable - Metal					
24. Cable and wire facilities - Buried cable - Fiber					
25. Cable and wire facilities - Conduit systems					
26. Cable and wire facilities - Other					

	USDA-RUS	BORROWER DESIGNATION			
		OK0545			
	OPERATING REPORT FOR	DECIZO ENDES			
	TELECOMMUNICATIONS BORROWERS	PERIOD ENDED December, 2013			
INST	RUCTIONS – See help in the online application.				
PART I – STATEMENT OF CASH FLOWS					
1,	Beginning Cash (Cash and Equivalents plus RUS Construction Fund)				
	CASH FLOWS FROM OPERATING ACTIVITIE	is			
2.	Net Income				
	Adjustments to Reconcile Net Income to Net Cash Provided by 6	Operating Activities			
3.	Add: Depreciation	<u> </u>			
4.	Add: Amortization				
5.	Other (Explain)	-			
	_				
	Changes in Operating Assets and Liabilities	***************************************			
6.	Decrease/(Increase) in Accounts Receivable	N. C.			
7.	Decrease/(Increase) in Materials and Inventory				
8.	Decrease/(Increase) in Prepayments and Deferred Charges				
9.	Decrease/(Increase) in Other Current Assets				
10.	Increase/(Decrease) in Accounts Payable				
11.	Increase/(Decrease) in Advance Billings & Payments				
12.	Increase/(Decrease) in Other Current Liabilities				
13.	Net Cash Provided/(Used) by Operations				
	CASH FLOWS FROM FINANCING ACTIVITIE	S			
14.	Decrease/(Increase) in Notes Receivable				
15.	Increase/(Decrease) in Notes Payable				
16.	Increase/(Decrease) in Customer Deposits				
17.	Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)				
18.	Increase/(Decrease) in Other Liabilities & Deferred Credits				
19.	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certific	ates & Other Capital			
20.	Less: Payment of Dividends				
21.	Less: Patronage Capital Credits Retired				
22.	Other (Explain)				
23.	Net Cash Provided/(Used) by Financing Activities				
	CASH FLOWS FROM INVESTING ACTIVITIE	\$			
24.	Net Capital Expenditures (Property, Plant & Equipment)				
25.	Other Long-Term Investments				
26.	Other Noncurrent Assets & Jurisdictional Differences				
27.	Other (Explain)	W CHEST			
28.	Net Cash Provided/(Used) by Investing Activities				
29.	Net Increase/(Decrease) in Cash				
30.	Ending Cash				
		Revision Date 2010			

USDA-RUS	BORROWER DESIGNATION	
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	OK0545	
NSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2013	
NOTES TO THE OPERATING REPO	ORT FOR TELECOMMUNICATIONS BORROWERS	

USDA-RUS	BORROWER DESIGNATION
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	OK0545
NSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2013
CERTIFICATION LOAN DEFAULT NOTES TO THE C	OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS